

## How To Register

**Registration must be received by September 5 to guarantee your space at this unique event. Payment is due by October 5.** We can accommodate only 40 people, so register now!

**Registration Form for FEB/Effective Organizations Fall Retreat, October 22-24, 2003 at Lake Geneva, WI.** (Please print clearly and keep a copy for yourself.)

Name \_\_\_\_\_ Title \_\_\_\_\_

Organization \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

e-mail \_\_\_\_\_ Phone \_\_\_\_\_

(May we send you e-mails to inform you of other sessions in this professional development program? ☐ Yes ☐ No

Training Director's name \_\_\_\_\_

Method of Payment \_\_\_\_\_

**Retreat Fee:** \$650 covers materials, opening reception from 6-8 PM on Oct 22, continental breakfasts, lunches, and beverage/snack breaks. Participants will be responsible for their own travel expenses, dinners, and hotel rooms.

**Please call the Abbey Resort at 800-558-2405 before September 5 to reserve your room.** Ask for the block rate for FEB/Effective Organizations. Reservation requests after this date will be accommodated on a space and rate available basis.

**Payment:** You can pay by Money Order, Cashier's Check, Visa, MasterCard or American Express. Full payment is required by October 5.

**Credit Cards:** Fax in your card number and the completed registration form to the FEB at 312-353-3058. Please provide complete information, including the card holder's signature and the expiration date. FedSource will process all credit card payments, and your monthly credit card statement will reflect a charge to FedSource.

**Non Credit Card Payments:** Mail your registration form and a check, Money Order or Cashier's Check payable to Chicago Federal Executive Board to: Chicago Federal Executive Board, 230 S. Dearborn, Suite 3816, Chicago, IL 60604.

**Cancellations:** You may substitute attendees, but due to restrictions in the resort contract, agencies will be billed for cancellations or "no-shows."

**Directions to the Abbey at the Intersection of Hwy 67 and Fontana Blvd in Fontana, WI:**

-From Rockford, take I-90 to I-43 North to Hwy. 14 East to Hwy. 67 North.

-From Chicago, take I-294 to I-94 North to Hwy. 50 West to Hwy. 67 South.

-From Chicago Suburbs, take I-90 to Hwy. 47 North to Hwy. 14 West to Hwy. 67 North.

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Lake Geneva October 22-24

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## Join us for our First Retreat at Lake Geneva October 22-24

The Chicago Federal Executive Board (FEB) and Effective Organizations are pleased to invite you to the first in a series of professional development programs tailored specifically to the needs of federal executives. The program will address nine high priority needs identified by your peers at an FEB-sponsored focus group of Senior Executives earlier this year. Over the next two years we will sponsor two retreats and four one-day programs in the metro area.

### Relax, network and learn

The first retreat will be at the beautiful lakeside Abbey Resort and Spa. This retreat offers you unique networking and professional development opportunities in a relaxed setting.

### Interact with dynamic speakers who have practical experience

Our speakers will provide academic, federal, and private sector perspectives on contemporary management issues identified by the focus group. Throughout the retreat, participants will have opportunities to discuss applications to their own agencies.

### Topics for the Fall Retreat

- *Creating and Implementing Realistic Strategic Plans*
- *Aligning Human Resource Processes with Strategic Plans*

### Speakers for the Fall Retreat

#### Dr. Doris Zegel

Dr. Zegel manages Effective Organizations, a consulting firm that specializes in helping public and private sector organizations become more effective and efficient. She is a former federal executive who helped initiate and manage a strategic planning process for a global government organization. Since then, Dr. Zegel has consulted with many federal agencies on strategic planning, change and quality management, business process redesign, and organizational restructuring. She has also designed many professional development programs for federal managers. In 2002, she received a Special Service Award from the American Society for Quality for her innovative training program development.



Dr. Zegel served as a Senior Associate at the University of Illinois' Institute of Government and Public Affairs, and is currently an Adjunct Professor in George Washington University's School of Business and Public Management. **Dr. Zegel will share lessons learned from her experiences as a federal strategic planner.**

#### Professor James Thompson



Professor Thompson is the Director of Graduate Studies for the Public Administration Program at the University of Illinois - Chicago, with expertise in Human Resource Management and Organizational Change and Reform in the Public Sector. He is also a former public

sector manager. He recently published "The Civil Service under Clinton" and "Reinvention as Reform: Assessing the National Performance Review," for which he won the Mosher award. Professor Thompson is a dynamic speaker who has been invited to address many groups of public officials, including a request by Governor Ryan's office to address state officials on Performance Measurement. **Professor Thompson recently received a grant from the IBM Foundation for the Business of Government to study modernization of human resource management in the federal sector. He will share case studies from this research at the fall retreat.**

**Dr. Gary Morris** - Dr. Morris manages a consulting firm specializing in helping organizations maximize productivity through the application of sound Human Resource practices. He also teaches Strategic Human Resource Management for the Kellstadt School of Management at DePaul University. Dr. Morris is the former Director of HR Research and Process Development for Ameritech Services. He served on the Board of Directors of IIT's Institute of Psychology and is a past President of the Chicago Association of Industrial Organizational Psychologists. Dr. Morris has considerable experience as an expert witness on personnel issues. He has delivered over 60 papers and has been invited to address a variety of audiences. Dr. Morris managed a project to assist the Mexican Federal Government in constructing and implementing a viable civil service structure. He was also part of the team that designed and implemented the strategic hiring program for the new Transportation Security Agency.

**Dr. Morris is an insightful speaker with years of applied experience. He will discuss the Alignment of Human Resource Processes with Strategic Plans.**

**Professor Julia Melkers** - Professor Melkers teaches strategic planning and performance measurement for the Graduate Program in Public Administration at the University of Illinois - Chicago. Her academic work has been published in prestigious journals such as the Public Administration Review and the Journal of Public Administration Research and Theory. Professor Melkers' applied work includes developing performance measures for a variety of public agencies, designing an evaluation approach for HUD's PATH Program, and consulting to numerous local entities on the use of economic development incentives. She has just received a grant from the IBM Foundation for the Business of Government to study performance measurement in the US. Professor Melkers has addressed many public sector audiences, including Congressional staffers, in her areas of expertise. **She will present contemporary approaches to strategic planning and performance measurement in the public sector.**

**Who should attend** - This program is designed specifically for federal Senior Executives and other heads of offices and their senior staff, including department and division chiefs and managers of major organizational functions.

### The Abbey Resort and Spa in Lake Geneva

The Abbey, located right on the lake, is the Midwest's largest and most complete resort spa. It has lake view rooms, multiple pools, a marina, water sports, tennis, a Kids Kapades program, and multiple restaurants and lounges. The Abbey also has year-round indoor and outdoor activities and resort shopping.



**Effective Organizations** is an Industrial Organizational Psychology consulting firm that helps executives improve the planning and management of organizational structures, functions, and processes. We also provide executive coaching, management training, and professional development.

**The Chicago FEB** is one of 28 FEBs established to provide closer coordination among federal agencies outside Washington, DC. It is an important hub for all government activity in the Chicago Region. Jan Stinson is its Executive Director.